

- The process for reconciling the outstanding database liability reported at the state level with the outstanding database liability totals reported for each individual county.
- The process by which settlement totals to retailers, third party processors, and ATM networks, are reconciled to transaction postings to the clients' EBT accounts.
- The method of accounting for transactions performed by a client within the business day that will not be settled until the following day because of the difference between the EBT system business day cutoff time and the retailer's business day cutoff time.
- The accounting of individual client benefits held on the EBT System's database that make up the client's respective cash and food stamp balance prior to the utilization of the benefits by the client.
- A description of the process for calculating and reporting the new database value for the respective programs (cash and food stamps), specifically addressing the identification and tracking between settled and non-settled (e.g., new benefits, expungements, certain county entered adjustments, food stamp conversions to coupons) transactions.
- The accounting and maintenance of client benefits held on the EBT System's database prior to the availability date of the benefit.
- The accounting of client benefits that are cancelled by the county prior to the availability date of the benefit.
- The process and timeframes for resolution of retailer/third party processors settlement disputes.
- The process and timeframes for resolution of county settlement disputes (e.g., discrepancies between county fund draws and settlement payments)

Bidder understands and will comply: Yes _____ No _____

Reference Document: _____ Page(s) _____

Description: _____

5.10 Cash Access Plan (Mandatory Optional - Scorable)

The Cash Access Plan is a mandatory scorable requirement.

Maximum possible points for Cash Access Plan:

80 points

Refer to Section 9.3.4.2.6 for detailed scoring methodology.

5.10.1 Cash Access Objectives and Constraints

A primary goal of cash EBT is to ensure that recipients have reasonable access to their cash benefit amount, sufficient to meet their major monthly financial obligations, such as rent and utilities, within the first four (4) cash withdrawal transactions. An additional goal is to ensure that recipients have access to any benefits remaining after the first four (4) cash withdrawal transactions at a reasonable cost to the recipient, and not significantly higher than the Contractor's actual cost of providing the service. The Contractor shall enlist the participation of acquirers in the commercial infrastructure to provide a wide range of access options for recipients. Any qualified ATM or POS acquirer who desires to provide cash access services shall be allowed to do so on equal terms with other acquirers.

In developing a Cash Access Plan, the Bidder should keep the following objectives and constraints in mind.